|  |  |
| --- | --- |
| **Date** | 30-01-2024 | 09.00 |
| **Title** | [Mobile] [FE] Seller Can Select All Categories When Uploading Product |
| **Desc** | I would like to report an issue encountered while using the product upload feature on the e-commerce platform. Currently, sellers have the ability to select all available categories when uploading a new product. This creates a situation where the product can be found in all categories, blurring the relevance and accuracy of searches.  **Pre – Condition :**   1. Seller already Login   **Actual Result :**   1. Sellers can select all available categories, 2. Products can be found in all categories, blurring relevance and diminishing the usability of categories   **Expected Result :**   1. Sellers should only be able to select categories relevant to the uploaded product. 2. Products should only appear in categories that align with their purpose and features.   **Additional Information :**   * Device : Oppo F11 (V.12), Vivo Y30 (V.12) * Repro Rate 100% |
| **Steps** | 1. Seller click “ + “ on the main page 2. Fill in the product details, including the category. 3. When selecting the category, all categories are available and can be selected simultaneously. 4. Seller click “Terbitkan” to upload a product |
| **Attachment** | <https://drive.google.com/file/d/1hUvI7hIaDm5q9Ly3C33Y6CSXGa8XQwWJ/view?usp=drive_link> |
| **Severity** | Medium |
| **Priority** | High |
| **Label** | Android |
| **Reporter** | Rita |
| **Assignee** | Rita |

|  |  |
| --- | --- |
| **Date** | 30-01-2024 | 09.00 |
| **Title** | [Mobile] [FE] [Seller] Newly Uploaded Seller Products Not Displaying on Homepage |
| **Desc** | I am reporting an issue where products newly uploaded by sellers are not appearing on the homepage as expected. Despite having been uploaded by the seller, these products are not visible to users when they access the homepage, thus impacting discovery and potentially affecting sales.  **Pre – Condition :**   1. Seller already Login   **Actual Result :**   1. Products uploaded by sellers are not appearing on the homepage after they've been added to the platform. 2. I've verified that the products have been successfully uploaded by sellers through the seller dashboard.   **Expected Result :**   1. Newly uploaded products by sellers should be promptly displayed on the homepage   **Additional Information :**   * Device : Oppo F11 (V.12), Vivo Y30 (V.12) * Repro Rate 100% |
| **Steps** | 1. Upload a new product with all required details and images. 2. Verify successful upload from the seller dashboard. 3. Visit the homepage of the website. 4. Observe that the newly uploaded products are not displayed on the homepage. |
| **Attachment** | <https://drive.google.com/file/d/1C6-SYPkSCtFhi_CT2IYm6fjBLx3nW6sh/view?usp=drive_link> |
| **Severity** | High |
| **Priority** | High |
| **Label** | Android |
| **Reporter** | Rita |
| **Assignee** | Rita |

|  |  |
| --- | --- |
| **Date** | 30-01-2024 | 09.00 |
| **Title** | [Mobile] [FE] The buyer can make a price offer that is higher than the listed price |
| **Desc** | I am reporting an issue where buyers can negotiate a higher price than the listed price for a product on our e-commerce platform. This is called an auction item instead of a product offer.  **Pre – Condition :**   1. Buyer already Login   **Actual Result :**   1. Buyers have the ability to negotiate a price higher than the listed price when making offers on products.   **Expected Result :**   1. Buyers should only be able to negotiate prices equal to or lower than the listed price of the product.   **Additional Information :**   * Device : Oppo F11 (V.12), Vivo Y30 (V.12) * Repro Rate 100% |
| **Steps** | 1. Log in to the buyer's account on the e-commerce platform. 2. Navigate to the product listing that allows the buyer to make an offer. 3. The buyer makes an offer that is higher than the listed price of the product.   example: original price 50,000, buyer input offer price 100,000   1. Buyer clicks "submit" |
| **Attachment** | <https://drive.google.com/file/d/1sXLI_5W-PMymNdNHJHWajQr67wqAADup/view?usp=drive_link> |
| **Severity** | High |
| **Priority** | High |
| **Label** | Android |
| **Reporter** | Rita |
| **Assignee** | Rita |

|  |  |
| --- | --- |
| **Date** | 30-01-2024 | 09.00 |
| **Title** | [Mobile] [FE] Buyers Unable to Repurchase Same Product After Rejection of Previous Purchase |
| **Desc** | I am reporting an issue where buyers are unable to repurchase the same product after a prior attempt to purchase it was rejected. Following the rejection, buyers should be able to retry purchasing the product.  **Pre – Condition :**   1. User already have an account as buyer and seller   **Actual Result :**   1. After a specific product purchase is rejected, buyers cannot initiate a new purchase for the same product. 2. Buyers do not receive clear messages or notifications regarding the reasons for the previous purchase rejection.   **Expected Result :**   1. After a purchase rejection, buyers should be able to initiate a new purchase attempt for the same product. 2. Buyers should be notified of the reasons for the previous purchase rejection to provide clarification and enable improvements.   **Additional Information :**   * Device : Oppo F11 (V.12), Vivo Y30 (V.12) * Repro Rate 100% |
| **Steps** | 1. Log in to the seller's account on the e-commerce platform 2. Seller upload a new product with all required details and images 3. Seller click “Terbitkan” 4. Log in to the Buyer's account on the e-commerce platform 5. Buyer Attempts to purchase a specific product. 6. Buyer click “saya tertarik dan ingin nego” 7. Buyer input the “harga tawar” 8. Buyer clicks “submit” 9. Log in to the seller's account on the e-commerce platform 10. Seller click “Akun” > daftar jual saya > diminati 11. Seller click “Tolak” 12. Log in to the Buyer's account on the e-commerce platform 13. Receive a rejection notification from the system. 14. Buyers try to buy the same product as before 15. Buyer click “saya tertarik dan ingin nego” 16. Buyer click “submit” 17. Log in to the seller's account on the e-commerce platform 18. Seller check the “Notifikasi, Akun > daftar jual saya > diminati |
| **Attachment** | <https://drive.google.com/file/d/1vbcSzm_dMmo5cpZ6ejrcSSKcpPi_G15j/view?usp=drive_link> |
| **Severity** | Medium |
| **Priority** | Medium |
| **Label** | Android |
| **Reporter** | Rita |
| **Assignee** | Rita |

|  |  |
| --- | --- |
| **Date** | 30-01-2024 | 09.00 |
| **Title** | [Mobile] [BE] Seller unable to Redirect to Buyer's WhatsApp After Order Confirmation |
| **Desc** | I'm reporting a bug where sellers are unable to be redirected to the buyer's WhatsApp after confirming an order. This functionality is crucial for sellers to efficiently communicate with buyers and process orders smoothly.  **Pre – Condition :**   1. Seller already Login 2. Seller receive an order notification and proceed to confirm the order.   **Actual Result :**   1. Buyers have the ability to negotiate a price higher than the listed price when making offers on products.   **Expected Result :**   1. After confirming an order, sellers should be seamlessly redirected to the respective WhatsApp chat with the buyer. 2. This allows sellers to promptly communicate with buyers regarding order details, shipping information, and other inquiries.   **Additional Information s:**   * Device : Oppo F11 (V.12), Vivo Y30 (V.12) * Repro Rate 100% |
| **Steps** | 1. Seller click “Akun” > Daftar Jual Saya > Diminati 2. Seller click the product 3. Seller click “Terima” 4. Seller click “Hubungi Via Whatsapp” |
| **Attachment** | <https://drive.google.com/file/d/1cT5ueawIMVwR8lSzy3ccXLwASHdwfeIv/view?usp=drive_link> |
| **Severity** | Medium |
| **Priority** | High |
| **Label** | Android |
| **Reporter** | Rita |
| **Assignee** | Rita |